

# Shipping Policy

Maruthi Auto Components (MAC) employs industry-standard practices for handling, packaging, and shipping of industrial-grade products across regional and international destinations.

## Shipping Protocol:

- All shipments are governed by **Incoterms** and terms listed in the Purchase Order or formal agreement.
- Orders are shipped using reliable logistics partners with proper documentation and labeling.
- Every item is packaged to industrial-grade safety standards to prevent damage in transit.
- Tracking details are provided post-dispatch where applicable.

## Responsibilities:

- Delivery schedules are indicative and may be subject to delays due to customs, weather, or logistical barriers.
- Risk of loss typically passes to the customer once the product is handed to the carrier, unless otherwise agreed in writing.

We maintain transparent shipping policies to ensure customer satisfaction, timely delivery, and product integrity.